

With "Cosch", in our general terms and conditions, we refer to Cosch V.O.F., of which the office is located in Nuenen, The Netherlands and located in Nuenen, Helsestraat 1b, 5674 BA Nuenen, tel.nr: +31407871001, emailadres info@cosch.eu. Cosch is enlisted commercially under the name of ( Cosch V.O.F. in chamber of commerce of Eindhoven, KvK-number 67689051, VAT-number NL0092.76.555.B.01.

## **Application**

These general terms & conditions are applicable on all legal entities ,with which Cosch is acting as supplier of goods.

## **Offers**

All offers of Cosch are non-committal. Offers are under the condition of availability. Geodox has the right to supply comparable products or to cancel the order. Typographical errors are allways reserved.

## **Agreement**

The agreement between Cosch V.o.F. and the buyer will be established at the moment, the order confirmation is shown on the screen.

## **Deliverytime**

Cosch uses a maximum period of 30 days. After the maximum deliverytime of 30 days, you have the right to withdraw without reason

The above deliverytimes are indicative, but can never be used as final period. Cosch is never liable for damage as result of the exceding the maximum delivery time.

## **Shipping, Invoice and paymennt methods**

Orders are shipped via GLS.

Cosch confirms your order per e-mail to the email address which has been supplied during the ordering process. In this email, the total amount of the shipment is given. The invoice will be delivered together with the products.

All prices are including VAT for EU shipments and without VAT for shipment outside European Union.

**IMPORTANT:** If you, for any reason, would like to withdraw from your order, please respond within 24 uur via e-mail or telephone. Cosch assumes that, when no reaction took place, to order final is.

If the package is not cvollected within 7 days at a parcel shop , so that we receive the package back , € 6,00 will be charged for the extra return costesincurred. These coste will be deducted from your credit invoice.

## **There are 5 ways of payment:**

1. Payment via iDeal (only for Dutch bank account holders)
2. Pay afterwards via Billink (only for Dutch bank account holders, + € 1.49)
3. Payment via Paypal (+ 3.4%)
4. Payment via Bancontact (BE)
5. Prepayment to account Rabo NL36 RABO 01091 13 640, BIC RABONL2U

## **Right of withdrawal**

After receipt of the goods, the consumer has the cooling down period of 2 weeks to return the goods. If the Consumer exercises his right of withdrawal he shall notify Cosch V.O.F. unambiguously with the standard form for withdrawal within the period of reflection (see appendix I).

The consumer needs to take care of returning the products, properly packed to prevent any damage to the products. In case of a correct claim, Cosch will, within 14 days after receipt of the goods, return the payment.

## **Privacy notice**

Cosch handles your personal details with care. This means that Geodox will never provide this information to others.

Cosch requests you to fill in your phone number and e-mail address, so that we, in case required, can contact you.

The legal requirements for the protection of personal information as written down in the "Wet Persoonsregistraties/ de Wet Bescherming Persoonsgegevens", are properly followed by Cosch. Customers have always the option to look into their own account information, to update it and to delete the information. In case a customer would like to delete their account, we request to send an email to [info@cosch.eu](mailto:info@cosch.eu) with subject: "delete account information". This is only possible with the use of the email which is connected to the account or with a copy of a legal identification.

Cosch will store the information as provided by the customer in a file. This information will be used to process the order of the customer.

Your information is stored by Cosch in an automated system. You can receive notice on a regular basis, e.g. on new products or specials. In that case, you can update your personal account with the option "receive newsletter" marked.

## **Guarante, Not-good-return money and complaints**

Of course, Cosch is taking special effort to complete your order as good as possible.

On all products, as delivered via Cosch the common legal guarantee rules are applicable.

The customer has the obligation to conduct the delivery properly in order to check whether it is according to the expectation. If this is not the case, Cosch requests the customer to inform Cosch as soon as possible, and in any case within 21 days after delivery or when notice of the problem. Cosch requests proper and written motivation of the problem.

In case the product is not fullfills the agreement, the customer has the option to receive a replacing product or have the payment on the product returned.

By confirming the order, you have agreed to accept the terms and conditions.

Cosch is not liable for inconsistencies in prices, pictures or texts on the site.

## **Appendix I: Standard form for withdrawal**

Standard Form for Withdrawal

(Complete this form and return it only when you want to revoke the agreement)

- To: Cosch V.O.F.  
Helsestraat 1b, 5674 BA, Nuenen, the Netherlands  
info@cosch.eu

- I/We hereby inform you that I/we wish to revoke our agreement on the sale of the following products: [specification of the product]\*

- Ordered on\*/received on\* [date of ordering the services or receiving products]\*
- [name]
- [address]
- [signature] (only when this form is submitted on paper)

\*) Delete and/or complete where appropriate.